

SIMPLE SOLUTIONS FOR VETS

To help us better understand the current state of your practice and to assess whether Simple Solutions 4 Vets is the best solution for your practice management needs, please take a moment to complete this brief questionnaire. The best answer is the one that comes to mind first. There is no need to over think this.

1. YES NO Do you have a clear vision of what you NEED to and WANT to accomplish in the future?
2. _____ On a scale of 1 (Poor) to 5 (Great) rate the leadership skills of you and your team
3. YES NO Do you have a clear set of core values, mission and vision for your practice?
4. _____ On a scale of 1 (Poor) to 5 (Great) rate the financial health of your practice?
5. YES NO Do you have timely and effective financial reports from which to make decisions?
6. YES NO Do you have key performance indicators that you monitor regularly and systematically to assess your status?
7. _____ On a scale of 1 (Poor) to 5 (Great) rate the management ability and effectiveness of the management systems in your practice.
8. YES NO Do you have a complete organizational chart and accompanying job descriptions for all positions on the chart?
9. YES NO Do you have a systems-based (processes, outcomes, checklists) approach that ensures predictable and consistent results?
10. _____ On a scale of 1 (Poor) to 5 (Great) rate the marketing plan you have in place and its effectiveness in generating new clients and retaining existing clients.
11. YES NO Do you have an effective social media plan?
12. _____ On a scale of 1 (Poor) to 5 (Great) rate your ability to consistently deliver a client experience in a way that exceeds your client's expectations.

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13. YES NO Do you have a documented process that ensures your clients receive high quality service?

14. What do you hope to achieve by working with Simple Solutions 4 Vets that will improve your practice, your work environment, your patient care, your client service, and/or your personal vision?

Thank you for taking your time to complete this. We look forward to working with you ON your practice.